

 *Missouri Department of*
SOCIAL SERVICES

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Saint Louis Area Food Bank
Attn: Kate Rowland, Director of Partner Impact
70 Corporate Woods Drive
Saint Louis, MO 63044

To Saint Louis Area Food Bank,

This letter is to acknowledge that Missouri Department of Social Services Food Distribution Unit has reviewed the Service Insights on Meal Connect tool and we approve of Harvesters using this tool with TEFAP distribution partners.

We reviewed the tool with team members from Harvesters and Feeding America on June 17, 2022. After a demonstration of the electronic intake tool and discussion among the team, Missouri DSS agrees that this tool captures all necessary data and record-keeping required for TEFAP eligibility and service.

Partners distributing TEFAP will be fully trained by Saint Louis Area Food Bank when ready to implement this electronic intake tool with these programs. Paper records can continue to be available for people who meet eligibility to receive TEFAP but do not want to enter their data on an electronic tool. All other operational and programmatic aspects of TEFAP distribution will continue as expected at distribution locations. Saint Louis Area Food Bank agrees to share updates at key points as this tool is implemented and utilized among TEFAP distribution partners.

Missouri Department of Social Services Food Distribution Unit agrees that the Service Insights on Meal Connect tool meets all TEFAP standards and will serve to enhance the neighbor experience at out TEFAP partner locations.

Sincerely,



Ken Chapman, Department of Social Services
Assistant Deputy Director-Office of Work Workforce and Community Initiatives (OWCI)

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