

To whom it may concern,

The Illinois Department of Human Services (IDHS) was given a demonstration of the new Service Insights on MealConnect intake platform on February 16th, 2023.

The implementation of Service Insights on MealConnect at the St. Louis Area Foodbank will allow a better use of network resources to serve our community and help meet our collective needs of having more timely and accurate data now and in the future. Service Insights on MealConnect is available to all Feeding America network members and by extension, The St. Louis Area Foodbank's partner agencies at no cost.

IDHS acknowledges the online intake form, that will be used in Service Insights on MealConnect, meets all USDA and IDHS eligibility and compliance requirements for the distribution of TEFAP through food pantries in Illinois. We understand that this platform will be available now and into the future for maintaining records compliance. While your office has already graciously approved us using L2F for TEFAP sites, we do not have approval for SIMC. I have attached information directly from Feeding America about SIMC, as well as links to training for the software. We have done extensive research on this software and have full confidence that it is safe, reliable, and accessible.

[SIMC Homepage](#)

[SIMC Training Course](#)

Please review all of the information provided. If you approve of The St. Louis Area Foodbank using Feeding America's Service Insights on MealConnect, please sign and date on the line below.

X Tal Vanek 4/11/2023

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