

“FOOD FOR FAMILIES” PROGRAM PRODUCT NOW AVAILABLE FOR AGENCIES SERVING ILLINOIS

As we announced in the January edition, the St. Louis Area Foodbank has been included in a new program developed to help those we serve in Illinois. The Illinois “Food for Families” program is a new partnership between the Illinois Food Bank Association (IFBA) and the Illinois Department of Human Services.



The product received by the Foodbank is as follows:

Macaroni & Cheese Dinners; Beef Ravioli; Green Beans

This product is currently available to all Illinois member agencies via the Foodbank’s online ordering system. There is no fee associated with the product, however the amount you may order is limited so that all eligible agencies have an equal chance.

<u>ITEM</u>	<u>MAX ORDER QUANTITY</u>
Macaroni & Cheese Dinner	30 cases per agency per month
Beef Ravioli	20 cases per agency per month
Green Beans	20 cases per agency per month

If your agency has not yet registered for online ordering, please see page 2 inside for the steps needed to register.

PRODUCT AVAILABLE

Below is a brief sampling of just some of the items the Foodbank has available for agencies. For a full listing, please visit www.stlfoodbank.org and click the members link on the left.

Act II Butter Popcorn, Chocolate Peanut Butter Crackers, Evaporated Milk, Fire Roasted Tomato

Triscuits, French Fries, Shredded Cheese, Oatmeal Raisin Cookies, Progresso Chicken ‘n Noodle soup, Shortbread Cookies, CapriSun, V8, Yogos Bits

Fresh Onions, Fresh Potatoes, Fresh Apples, Fresh Grapefruit, Fresh Sweet Potatoes, Red Pinto Beans

And remember, fresh produce is always free!



DELIVERY OF NON-USDA PRODUCT TO RURAL AGENCIES NOW AVAILABLE! SEE PAGE 3 FOR DETAILS.

FOODBANK ORDERING SYSTEM PROVIDES ONLINE SHOPPING FOR MEMBER AGENCIES

As many of you already know, the Foodbank began enrollment into our new web-based online ordering system in June 2007. Those already enrolled have reported back to us that the system is accurate and easy to use.

In the past, the Foodbank has accepted fax orders for agencies that already get USDA deliveries. However, beginning September 1, 2007 we will discontinue this option and require that all orders be made online.

As always, agencies will still have the option of visiting the Foodbank to shop for items on the floor. However, because most items are racked throughout our warehouse, not every inventory item will be available for floor shopping. On the other hand, everything we have stored throughout the facility will be available online.

If you haven't already enrolled, please send an e-mail to tdonovan@stlfoodbank.org to register.

Steps to ordering online:

Visit the St. Louis Area Foodbank's website at www.stlfoodbank.org and click on the "Members Area" link on the left side of the page.

From there, you can click on the "Agency Express" link where you can log in and browse the Foodbank's available inventory.

Once you submit your online order, you will receive an e-mail letting you know it was received. However, your order is not final until you receive a confirmation e-mail. If you place your order before noon, Monday - Friday, it will be confirmed prior to the end of the day. If you place your order after noon, Monday - Friday, it will be confirmed by noon the following business day.

Please remember that the Foodbank requires at least one business day between the order and pick-up date. For instance, if you place your order on a Monday, the first available day for pick-up would be Wednesday. If you place your order on a Friday, the first available day for pick-up would be Tuesday.



For questions, please contact:

Tim Donovan, Director of Inventory & IT
Direct: 314.292.5398
Toll Free: 800.229.3335, ext. 108
Email: tdonovan@stlfoodbank.org

Please note: Online orders that are not picked up within 24 hours of the scheduled pick-up day will incur a \$25 restocking fee.

PLEASE ONLY ORDER WHAT YOU ARE ABLE TO PICK-UP AT ONE VISIT. ITEMS LEFT BEHIND WILL NEED TO BE RESTOCKED AND THE \$25 FEE WILL APPLY. IF YOU'RE LIMITED IN THE AMOUNT YOU CAN PICK-UP, THEN PLEASE MAKE 2 SEPARATE ORDERS.

DELIVERY OF NON-USDA PRODUCT TO RURAL AGENCIES NOW AVAILABLE!

The St. Louis Area Foodbank is pleased to now be able to offer deliveries to our rural communities.

The last week of every month is being held open for non-USDA deliveries to rural agencies (not located in St. Louis City or St. Louis County).

Fee: \$40

Additionally, we ask that each delivery order include at least **500 pounds of handling fee product (10 cents per pound totalling \$50)**. Once that's met, we'll bring along as much of what you'd like as is available and will fit on our truck.

Including but not limited to free produce, food drive product, frozen/refrigerated product.

AgencyExpress 2.0-Powered by Aidmatrix

St. Louis Area Foodbank Network powered by

Menu

Home

Use Shopping List

Table List

Shopping Cart

User Management

Change Password

Support

Report a problem

Contact Us

Aidmatrix

Logout Us

Header information

Reference Number PO154779

Pickup Date

Pickup Time

Shipment Method **Deliver**

Delivery Instructions

Update Header

Shopping Cart

Delete	No.	Item Code	Description	Order Q
	1	1000321125	Grapefruit 10lb Bags	2
	2	1270325523	Onions 50lb Bags	1
	3	1060914017	Progresso Chicken N Noodles 12/19oz	4
	4	1230151797	Red Pinto Beans 50lb	1
	5	1030163727	V8 Splash Diet Fruit	2

This new program will not impact those agencies that currently receive ordered product along with their monthly USDA allocation. As always, if there is room on the truck for your non-USDA order, we will bring it along with your USDA allocation. However, if room is not available, you will have to request an additional delivery of non-USDA product and the fee would apply.

While ordering online, simply select the "Deliver" option upon checkout (see picture at top), click the "Update Header" button and submit your order. A member of the Foodbank staff will contact you to set up a delivery date and time.

Please contact your Agency Relations Coordinator with questions.

Ting Lai
Agency Relations Coordinator
Direct: 314-262-5390
Toll-Free: 800-229-3335, ext. 120
tlai@stlfoodbank.org

Stacey Shivers
Agency Relations Coordinator
Direct: 314-292-5388
Toll-Free: 800-229-3335, ext. 119
sshivers@stlfoodbank.org

St. Louis Area Foodbank
70 Corporate Woods Drive
St. Louis, MO 63044

www.stlfoodbank.org

INSIDE THIS ISSUE:

**FOOD FOR FAMILIES
PROGRAM
BENEFITS ILLINOIS
AGENCIES**

**FOODBANK OFFERS
DELIVERY SERVICE
TO RURAL
COUNTIES**

**HOW TO ORDER
ONLINE**

**NEW: ORDERS NOT
PICKED UP WITHIN
24 HOURS OF
SCHEDULED PICK-
UP DAY WILL INCUR
\$25 RESTOCKING
FEE.**

CONTACT INFO.

MANAGEMENT

Frank Finnegan
Executive Director
314.292.5394
ffinnegan@stlfoodbank.org

Matt Dace
Associate Director
314.292.5392
mdace@stlfoodbank.org

Tom Richter
Director of Finance
314.292.5391
trichter@stlfoodbank.org

Verletta Cole
Director of Development
314.292.5393
vcole@stlfoodbank.org

Lenora Young
Director of Product Sourcing
314.292.5395
lyoung@stlfoodbank.org

Tim Donovan
Director of Inventory & IT
314.292.5398
tdonovan@stlfoodbank.org

AGENCY RELATIONS

Stacey Shivers
Agency Relations Coordinator
314.292.5388
sshivers@stlfoodbank.org

Ting Lai
Agency Relations Coordinator
314.292.5390
tlai@stlfoodbank.org

AGENCY ORDERS

Darren Smith
Agency Order Coordinator
314.382.FOOD (3663)
dsmith@stlfoodbank.org

MAIN

314.292.6262
314.292.6266 - fax

TOLL FREE: 1-800-229-3335

WWW.STLFOODBANK.ORG

